

2/1/2016

Carpets n More
Steve Chesin
schesin@carpetsnmore.com
4215 S. Grand Canyon Pkwy # 105
Las Vegas, NV 89147

CC: Ryan Fields, Sales Associate
rfields@carpetsnmore.com

Re: Tile and Carpet Installation

Steve,

I wanted to express my gratitude for your consideration and assistance with the tile and carpet removal/ installation at my residence. Congratulations on your great team of professionals. Each individual from the showroom and sales team, to the very hardworking laborers and installers was very polite, respectful and accommodating.

The process was challenging for the removal / installation team with the existing tile, the built-in office cabinetry and the heavy furnishings, but the talented Carpets n More team persevered.

The end result speaks for itself, beautiful flooring that makes my home look and feel NEW again.

A special thank you to Ryan Fields who oversaw the process as well as made excellent selections for the transition accent tile and carpet. Ryan also assisted me with an electrical issue caused during the installation. His attention to the issue and desire to ensure complete client satisfaction was most appreciated.

Sincerely,



Mary Vail, MBA

